

ENTRY GATE INFORMATION/REGENCY AT PROVIDENCE

GATES OPEN AT 5:30 A.M.

GATES CLOSE AT 10 P.M.

HOW TO ENTER THE COMMUNITY WHEN THE GATES ARE CLOSED

RESIDENTS

Entering : The resident's gates (on the right) open automatically when you click the transponder. The transponder opens Resident's gates at all the community's entrances.

The gates have safety features to avoid closing on vehicles. However, **residents should not attempt to tail-gate**. If tail-gating results in damage to the vehicle or the gates, the resident will be responsible for all repair costs.

TRANSPONDER

Each household receives two transponders which function like your garage door opener. The transponders contain a battery. When a malfunction is suspected, replace the battery using a 12-volt Duracell-type MN21 battery, Energizer A-23 or equivalent.



GUESTS ENTERING

Although access codes can be changed upon request, you should be cautious in giving out your access code.

When approaching the new call boxes, the screen will illuminate automatically with two options, ACCESS CODE and DIRECTORY. Both are touch screen options. The guest will need to select one of the two functions, Directory or Access Code.



When using the ACCESS CODE function, guests will type in your 4-digit code and press enter. A voice-automated function will say “access granted”. Please note that guests no longer need to press the # key prior to typing in your 4-digit code.

When using the DIRECTORY function, guests will select the “PRESS HERE TO SEARCH BY NAME” and then type in your last name and then tap on your name. Generally, you only need to type in the first few letters and the name will appear. Once your guest taps your name, the system will call you automatically. Simply answer, press 9 on your

phone, and access will be granted.

One important note is that since the system is automated through a third party, each time a guest calls you from the gates, the name Gouldin Technologies (972) 231-1999 will appear on your phone’s Caller ID. You may want to save that number as “Gates” or “RAP Gates” in your phone’s Caller ID function.

EXITING

The Exit gates open automatically when a vehicle approaches the gate. Please drive slowly when approaching the gate and be patient until the gate fully opens.

Please drive slowly and use caution

If you experience any problem with the gates, please call the Community Manager at 610-933-2584 or one of the people on the Facilities Gate sub-committee.

For all other matters related to the gates (purchasing replacement transponders, changing your Access Code, updating your phone number, or if you don’t remember your access code) contact the Community Manager at 610-933-2584.

Updated July, 2026

Facilities Committee