

TRASH SERVICE REGENCY AT PROVIDENCE

- American Environmental manages trash services and Diamond Disposal is the hauler.
- Monday is our pick-up day except if Monday is a holiday which will delay service one day.
- Holidays affecting office hours are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. For 2026, service on Memorial and Labor Day weeks will be on Tuesday (one-day delay).
- Please remember trash and recyclables are to be placed curbside on Sunday, late day, for Monday pickup.
- Any and all issues or service requests should be emailed to customerservice@aecearth.com. Include our community's name and your address and state your request/concern.
- Our service includes one free standard (small) bulk item removal per month. Nonstandard bulk items are chargeable. **See next page for details.**
- All bulk pickups **MUST** be scheduled in advance. To schedule bulk trash removal, contact American Environmental at: customerservice@aecearth.com or call their office at 610-574-9612.
- Any questions, please reach out to American Environmental at: customerservice@aecearth.com or call their office at 610/574-9612.

Helpful Trash/Recycle & bulk collection tips

American Environmental Customer Service Team – customerservice@aecearth.com

Office telephone number- [610-574-9612](tel:610-574-9612)

Trash & Recycle

Please...

- *Place your waste at the end of your driveway the night before your service day.
- *Trash & recycle equipment should be placed with 3 feet clearance from mailboxes, poles, lamp posts, vehicles etc..
- *Do not put anything you do not wish to be picked up near your waste containers. (Example: bikes or lawn chairs).
- *Service issues should be reported within 24 hours of your service day.
- *Use trash bags to keep your trash contained and to avoid blowing away while crews are servicing you.
- *All acceptable recyclables go loose and properly rinsed out, in your container.
- *Do not use plastic bags to gather recyclables. Plastic bags are not recyclable and can be taken to your local super market for recycling.

Bulk Collection

Please...

*All bulk requests must be scheduled in advance, through our bulk team via email or telephone.

customerservice@aecearth.com [610-574-9612](tel:610-574-9612)

- *One small bulk item, per unit per month may be included for free. Items are typically 24" or less such as: end table, stand up lamp, one kitchen chair, ottoman.
- *NON standard bulk is chargeable. Non standard items include: mattresses, gas grills, all reclining furniture, appliances, items with plugs, items typically over 24"/24 lbs.
- * Our bulk team will review all charges with you and an email invoice will be sent directly to you once you schedule your bulk removal.
- *Bulk items may be collected with a separate truck, other than your normal trash truck. Please leave your items out.
- *The bulk day may run on your collection day, or another day scheduled by our bulk team. Our bulk team will give you the pick up day.
- *Additional items or waste that is put out for collection beyond what is scheduled, will incur additional fees.

ONLY place these items in the recycling container



Flattened Cardboard



Paper



Metal Cans



Plastic Bottles & Jugs



Glass

How to prepare your recyclables



Empty. Clean. Dry.™
Keep all recyclables free of food and liquid



Don't bag it
Never put recyclables in containers or bags



NEVER place these items in the recycling container

Plastic Bags & Wrappers
Soiled Paper
Styrofoam

Clothing & Shoes
Greasy Pizza Boxes

Tools
Food
Toys

Electronics & Batteries
Construction Waste

Medical Waste
Yard Waste
Diapers
Scrap Metal

Holiday Schedule 2026

New Years Day – Thursday, January 1 (1 day delay for Thursday and Friday)

Memorial Day – Monday, May 25 (1 day delay all week)

Independence Day – Saturday, July 4 (NO delay)

Labor Day – Monday, September 7 (1 day delay all week)

Thanksgiving – Thursday, November 26 (1 day delay for Thursday and Friday)

Christmas – Friday, December 25 (1 day delay for Friday)

Bulk Pick Ups & any service questions/issues

Please email customerservice@aecearth.com

OR call 610/574-9612

ALL BULK MUST BE SCHEDULED WITH OUR OFFICE IN ADVANCE

Bulk Pick up – may incur a fee

All mattresses/box springs must be wrapped - fee applies

Large white goods – fee applies (to include washer, dryer, dishwasher)

Items containing Freon/CFC's – fee applies

